

## **Terms of Use ~ Important Legal Statement for Site User**

**Website Polices - [www.bwwilson.com](http://www.bwwilson.com)**

### **:: Website Content ::**

By continuing to browse and use this website, you are agreeing to comply with and be bound by the following terms. B.W. Wilson Paper reserves the right to prohibit use of the Site by any user who, at B.W. Wilson's Paper Company's sole discretion, violates any of these Terms of Use. Information provided on this website is subject to change without notice and is not guaranteed to be accurate. No warranty or guarantee is expressed or implied with regard to information accuracy, timeliness, performance, completeness, or suitability for any purpose. B.W. Wilson Paper Company makes no guarantee, nor accepts any responsibility or liability that the site is free of computer "viruses." You, the user, acknowledge that information contained herein may contain inaccuracies or errors and that B.W. Wilson Paper Company is expressly excluded from liability for any such inaccuracies or errors to the fullest extent permitted by law. Your use of this website or any information contained within is entirely at your own risk, for which B.W. Wilson Paper Company shall not be liable.

### **::: Conduct :::**

This website may be used solely for lawful purposes, and may not be used for purposes of disrupting or destroying any software, hardware, or any part of the Internet.

### **::: Links to Other Websites :::**

This website contains links to other websites over which B.W. Wilson Paper has no control, nor accepts any liability, obligation or responsibility for. The links provided are solely for the convenience of the user.

### **::: Online Customer Order Entry :::**

Customer and/or site user is responsible for maintaining the site list of authorized users, and determining and reporting whom within the customer organization is de-authorized, when that situation should occur.

Customer and/or site user is responsible for items and quantities ordered by customer's authorized users. Once an order is placed online, an email of the order details is generated and sent to the customer user. Customer and/or site user is responsible for the accuracy of the entered order in it's entirety. The entered order information should be checked and verified for accuracy by the site user. B.W. Wilson Paper assumes no liability or responsibility for site user errors during the process of order entry. Site User assumes full responsibility for items ordered on the site.

**::: Limitation of Liability :::**

B.W. Wilson Paper Company shall not be liable for damages of any kind, including without limitation special or consequential damages, arising out of

your access to, or inability to access, this site or your use of, or reliance upon, this site or the content herein. Additionally, B.W. Wilson Paper Company has no duty to update this site or the content hereof, and shall not be liable for any failure to update such information.

B.W. Wilson Paper Company reserves the right to update, change or modify these terms and conditions without notice or to discontinue the site availability at any time.

**BY USING THIS SITE, YOU ARE ACKNOWLEDGING YOUR CONSENT TO THESE TERMS AND CONDITIONS.**

**B.W. WILSON PAPER COMPANY, INC.  
TERMS & CONDITIONS OF SALE**

**Prices**

Prices listed herein are subject to change without notice. The prices listed are effective at the time of issue, however all goods will be invoiced at the price prevailing at the time of shipment. All orders taken by B. W. Wilson Paper Company personnel or through the website, [www.bwwilson.com](http://www.bwwilson.com), are subject to acceptance by the company.

**Trade Customs**

All grades listed are subject to the trading policies of our suppliers. Items secured from suppliers are subject to policies on overruns and underruns and to all upcharges made by suppliers.

**Claims and Allowances**

All orders and contracts are accepted subject to delays and cancellations due to strikes, accidents, and other causes beyond our control. No allowances or corrections will be made after goods have been printed, cut, ruled, or otherwise made commercially defective. **No merchandise will be returnable for credit after having been in a customer's possession for ninety (90) days or more except upon written request of the purchaser and consent of the seller.** All items accepted for return are subject to the restocking policies of our suppliers.

**Limitation of Liability - Important Notice to the Purchaser**

All statements, technical information, and recommendations contained herein are based on materials published by the suppliers of B.W. Wilson Paper Company, Inc. While they are believed to be

reliable, they are subject to change without notice. The accuracy of this information is not guaranteed. Our suppliers warrant only

that its products will meet the specifications applicable to such products. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT

LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS FOR ANY PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING OR OF PERFORMANCE, CUSTOMER USAGE OF TRADE EXCEPT OF TITLE AND AGAINST PERFORMANCE, CUSTOMER USAGE OF TRADE EXCEPT OF TITLE AND AGAINST PATENT INFRINGEMENT.

If a product is found not to meet the pertinent specifications established for such product, purchaser's exclusive remedy and/or seller's obligations is to repair, replace the product or refund the purchase price, at seller's option, within a reasonable

time after written notification. B.W. WILSON PAPER COMPANY, INC. WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, REVENUE, OR BUSINESS.

*B.W. WILSON PAPER COMPANY*

**B.W. Wilson Paper observes the trade policies and customs of the mills we represent. Each mill may have varying trade policies, so please call to verify prior to placing your order.**

**Mill Trade Customs**

BOOK PAPER, TEXT, etc. - On Overruns or Underruns the quantities will be kept as close as possible to those ordered, however subject to the following variations:

<b>Amount Ordered</b>	<b>Variation</b>
0-4999 #.....	20% over or under
5M# to 9999#.....	10% over or under
10M# to 40M#.....	5% over or under
40M# or more one item.....	3% over or under

If orders are limited to "Not less than" or "Not more than" the above variations in quantity shipped & invoiced are doubled in the other direction.

## Mill Manufacturing Tolerances

Outlined below are general guidelines for mill manufacturing tolerances. Each manufacturer may publish different specifications, so please check prior to order placement if there is a concern.

**Basis Weight** +/- 5%

*Unless specified to the contrary, most printing paper is manufactured to basis weight standards, as opposed to caliper.*

**Caliper** +/- 5%

### Size Tolerance

Business Papers (Cut Sizes)	length +/- .025" , width +/- .03"
sheets 17 x 22 up to 35 x 45	+/- 1/32"
sheets 35 x 45 and larger	+/- 1/16"
Roll Width	+/- 1/32"
Roll Diameter	+/- +0"/-2"

### Sheet Squareness

Cut Sizes	+/- .025" in any direction
sheets 17 x 22 up to 35 x 45	within 1/16"
sheets 35 x 45 and larger	within 3/32"

### Splices

Rolls may contain mill splices. Rolls that contain mill splices will indicate splice on the roll tag and be marked at the point of the splice on the roll. Elimination of mill splices at

*B.W. WILSON PAPER COMPANY*

the time of the unwind (prior to digital printing) is the responsibility of the end user. Failure to remove mill splices could result in damage and/or production delays, which are the sole responsibility of the end user.

## Manufacturing Inquiries

Manufacturing inquiries are valid until close of business the following day unless stated otherwise.

## Cancellation of Orders

Order cancellation is handled on an order-by-order basis to best meet the needs of the customer. Manufacturing orders can only be cancelled up to the last date of change (LDC). Stock item orders may be accepted for cancellation prior to the shipment being loaded on a truck for delivery.

## Return of Goods

Returns may be accepted for standard stock items that are no more than 90 days old, in the original sealed packaging, and in saleable condition. Restocking and freight charges may apply. Obsolete, discontinued and/or custom manufactured

items cannot be returned. Items cannot be returned without prior written authorization from B.W. Wilson Paper Company. On occasion, B.W. Wilson will pick up items for examination for mill claim purposes, but title for these goods remains with buyer until claim is settled with the manufacturer.

### **Grade Selection**

B.W. Wilson Paper and its suppliers are not responsible for problems or claims arising from end use requirements that extend beyond the design of the grade.

### **Stock Item Availability**

B.W. Wilson Paper and/or its manufacturers and suppliers do not guarantee stocking items to be in stock at a given time, due to the changing nature of customer order patterns.

Consequential damages from items being out of stock are not the responsibility of B.W. Wilson Paper or its mill suppliers.

### **Product Complaint Handling Policy**

B.W. Wilson Paper Company is committed to customer satisfaction, and therefore with fair claim verification and resolution. When products are suspected to be defective, or unmatched with intended mill specifications, a claim situation will arise. We are happy to assist customers in the documentation, presentation, and resolution in such circumstances. We will assist you in your manufacturer's claim for defect, and have developed a system to effectively present the facts for effective claim resolution. It is recommended that you notify B.W. Wilson Paper of your claim situation at the onset of the claim, as often mill technical service representatives can offer advice or solutions to your concern.

### **Details Necessary for Complaint Evaluation**

*The list below is simply a guideline to the type of information Manufacturers require to document claim situations: each manufacturer may require a different set of complaint documentation requirements.*

*B.W. Wilson Paper can assist with necessary details per each represented manufacturer.*

*To simplify the process, please see our standardized product complaint form, which can be found on our website at [www.bwwilson.com](http://www.bwwilson.com)*

1: BW Wilson Paper Company invoice number

2: Mill Packaging/Identification Numbers( i.e. Lot Number, Run Number or Mill Order Number), usually stenciled on original outside packaging. It is important to keep these mill identifiers until your print job is complete.

*B.W. WILSON PAPER COMPANY*

3: Description of Problem and Actions Taken

4: Plain and Printed Samples

5: Digital Photos illustrating the issue

6: Copies of Signed Delivery Forms, if freight damage is the issue

7: Tape Pulls from printing blankets attached to *clear plastic* contamination claims

8: Listing of Ink Sequence and possible samples of ink from that sequence

9: Record of press type and pressroom conditions at the time of the problem (temperature, relative humidity, etc.)

10: Lists and documentation of costs associated with this claim (i.e. press time, make ready, spoilage, blanket or plates and their associated invoice copies, etc.)

## CUTTING PRICE SCHEDULE

---

**BONDS, OFFSET, COATED, UNCOATED BOOK, TEXT, COVER,  
INDEX, COVER, BLOTting, TAGBOARD**

Under 99 lbs. ....	\$15.00 Min.
Over 99 lbs.....	\$15.00/cwt
Minimum charge.....	\$15.00 Lot

**CHIPBOARD, CARDBOARD**

**Per Bundle**

All sizes.....	\$20.00
Minimum charge,.....	\$20.00

*B.W. WILSON PAPER COMPANY*